

Date: July 22, 2025

Driver Version: 32.0.101.6972 Non-WHQL

## **Gaming Highlights:**

Intel® Game On Driver support on Intel® Arc™ B-series, A-series Graphics GPUs and Intel® Core™ Ultra with built-in Intel® Arc™ GPUs for:

- Killing Floor 3\*
- VALORANT\* UE5 Upgrade
- WUCHANG: Fallen Feathers\*

Game performance improvements on Intel® Arc™ B-series Graphics GPUs versus Intel® 32.0.101.6913 software driver for8:

- REMATCH\* (DX12)
  - Up to 12% average FPS uplift at 1440p with Ultra settings
  - Up to 9% average FPS uplift at 1080p with Ultra settings

### **Fixed Issues:**

### Intel® Arc™ B-Series Graphics Products:

- Returnal\* (DX12) may experience an intermittent application crash during gameplay with Ray-Tracing settings turned on.
- Fragpunk\* (DX11) may exhibit black corruptions on certain textures.
- Microsoft Flight Simulator 2024\* (DX12) may experience an intermittent application crash in Free Flight mode.

### Intel® Arc™ A-Series Graphics Products:

Returnal\* (DX12) may experience an intermittent application crash during gameplay with Ray-Tracing settings turned on.

### Intel® Core™ Ultra Series 2 with built-in Intel® Arc™ GPUs:

- PugetBench for Photoshop\* may experience errors while running the benchmark.
- Topaz Video AI\* may experience lower than expected performance.

### **Known Issues:**

#### Intel® Arc™ B-Series Graphics Products:

- Fortnite\* may experience an application crash when "Performance Lower Graphical Fidelity" is selected as Rendering Mode. Recommendation is to use default Rendering Mode DX12.
- Visual corruptions may appear in certain scenarios with multiple application interactions.
- PEAK\* (DX12) may exhibit flickering texture corruptions during gameplay.
- Broken Arrow\* (DX11) may experience lower than expected performance after changing graphics settings.
- Naraka Bladepoint\* (DX11) may experience and application freeze with Graphics Enhancement setting set to Intel® XeSS.
- Call of Duty: Black Ops 6\* (DX12) may exhibit corruptions on water areas in certain scenarios.
- Call of Duty: Warzone 2.0\* (DX12) may exhibit corruptions on water areas in certain scenarios.
- PugetBench for Davinci Resolve Studio\* V19 may experience an application crash while running the benchmark.

### Intel® Arc™ A-Series Graphics Products:

- Broken Arrow\* (DX11) may experience lower than expected performance after changing graphics settings.
- Marvel's Spider-Man 2\* (DX12) may experience an application crash with Ray-Tracing and XeSS enabled.
- PugetBench for Davinci Resolve Studio\* V19 may experience an application crash while running the benchmark.

### Intel® Core™ Ultra Series I with built-in Intel® Arc™ GPUs:

PugetBench for Davinci Resolve Studio\* V19 may experience errors intermittently with benchmark preset set to Extended.

### Intel® Core™ Ultra Series 2 with built-in Intel® Arc™ GPUs:

- Fortnite\* may experience an application crash when "Performance Lower Graphical Fidelity" is selected as Rendering Mode.
   Recommendation is to use default Rendering Mode DX12.
- Call of Duty: Black Ops 6\* (DX12) may exhibit corruptions on water areas in certain scenarios.
- PugetBench for Davinci Resolve Studio\* V19 may experience errors intermittently with benchmark preset set to Extended.
- Adobe Premiere Pro\* may experience an application crash while using audio enhancement features.

We continuously strive to improve the quality of our products to better serve our users and appreciate <u>feedback</u> on any issues you discover and suggestions for future driver releases. If you have an issue to submit, please follow the guidance found here <u>Default level information for reporting</u> <u>Graphics issues</u>.

### Intel® Graphics Software Fixed Issues:

• The Settings page may incorrectly report certain hardware information for systems with Built-in Intel® Graphics.

### Intel® Graphics Software Known Issues:

- When using the settings, preferences, reset all settings option in Windows 10 the application may experience an intermittent crash. Settings can be reset from individual pages without issue.
- Intel® Graphics Software may sometimes experience a single application crash on the first re-arrange of metrics within the select metrics window. Subsequent usage will not be affected by this crash again.
- FPS Limiter may not limit FPS with VSync ON and Low Latency Mode enabled.
- Enhanced Power Savings option may not be available on the Display page for certain systems with Built-in Intel® Graphics.

### Intel® Graphics Software Performance Tuning (BETA):

- Intel® Graphics Software Performance Tuning is currently in Beta. As such, performance and features may behave unexpectedly. Intel® will continue to refine the Performance Tuning software in future releases.
  - o In multi-GPU scenarios with two performance tuning capable devices, the performance tuning page may attempt to apply changes to one or more devices at once rather than individually based on the GPU selector.

#### **Notes:**

- Take your system lighting to the next level with Intel® Arc™ RGB Controller. Intel® Arc™ RGB Controller was custom designed to allow users to harness 90 individually addressable LEDs on Intel® Arc™ A770 Graphics Limited Edition cards. Intel® Arc™ RGB Controller is available to download <a href="here">here</a>.
  - o Supported on Intel® Arc™ A770 Graphics Limited Edition on Windows®10 and Windows®11.
  - o Intel® and Cooler Master\* collaborated on the creation of this software.
  - o For more information on how to enable the RGB lighting for your Intel® Arc™ A770 Graphics Limited Edition card, see the Intel® Arc™ A-Series Graphics Desktop Quick Start Guide.
- Built-in Intel® Arc™ GPUs in select Intel® Core™ Ultra Processors (series 1 and 2) will support increased graphics memory allocations of up to 57% in Windows 10 and Windows\* 11 host systems. For example, a 16GB host system can have up to 9.12GB (16x0.57=9.12) working memory dynamically allocated to the Built-In Intel® Arc™ GPU. Previous default memory allocation was up to 50%.



# **Driver Package Contents:**

- Intel® Graphics Driver
- Intel® Media SDK Runtime (21.0.1.35)
- Intel® oneVPL GPU Runtime (21.0.2.15)
- Intel® Graphics Compute Runtime for OpenCL\* Driver
- Vulkan\*3 Runtime Installer
- Intel® Arc™ Software & Drivers Installer/Uninstaller (1.0.1084)
- oneAPI Level Zero Loader and Validation Layer
- Intel® Graphics Compute Runtime for OneAPI Level Zero specification
- Intel® Graphics Software installer (25.26.1602.2)
- Intel® Driver Support Assistant

# **Supported APIs:**

If you are uncertain of which Intel® processor is in your computer, Intel recommends using the <a href="Intel® Driver & Support Assistant">Intel® Driver & Support Assistant</a> to identify your Intel processor.

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API	Version	Intel Graphics <sup>1</sup>				
DirectX*4	12	11th Generation Intel® Core™ processors and higher				
Vulkan* <sup>3</sup>	1.3	11th Generation Intel® Core™ processors and higher				
OpenGL*	4.6	11th Generation Intel® Core™ processors and higher				
OpenCL*	3.0	11th Generation Intel® Core™ processors and higher				
Intel® oneAPI*5 Level Zero	1.21 <sup>5</sup>	11th Generation Intel® Core™ processors and higher				
Intel® oneAPI Video Processing Library*6 GPU RT	2.15	11 <sup>th</sup> Generation Intel® Core™ processors and higher and X® Graphics and newer				



# **Operating System Support:**

Intel Graphics <sup>1</sup>	Microsoft Windows® 11 64-bit October 2024 Update (24H2)	Microsoft Windows® 11 64-bit October 2023 Update (23H2)	Microsoft Windows® 11 64-bit September 2022 Update (22H2)	Microsoft Windows® 11 64- bit October 2021 Update (21H2)	Microsoft Windows® 10 64-bit October 2022 Update (22H2)
Intel® Arc™ B580, B570 Graphics (Codename Battlemage)	<b>✓</b>	<b>✓</b>	<b>√</b>	<b>✓</b>	<b>√</b>
Intel® Core™ Ultra with built-in Intel® Arc™ GPUs and Intel® Graphics (Codename Meteor Lake, Lunar Lake, Arrow Lake-S, Arrow Lake-H, Arrow Lake-U)	<b>✓</b>	<b>✓</b>	<b>√</b>	<b>✓</b>	<b>√</b>
Intel® Arc™ A770, A750, A580, A380, A310, A310 LP, A770M, A730M, A570M, A550M, A530M, A370M, A350M, A750E, A580E, A380E, A370E, A350E, and A310E Graphics (Codename Alchemist)	<b>✓</b>	✓	<b>√</b>	<b>√</b>	<b>√</b>
14th Generation Intel Core Processors with Intel UHD Graphics (Codename Raptor Lake Refresh)	<b>✓</b>	✓	✓	✓	✓
13th Generation Intel Core Processors with Intel UHD Graphics (Codename Raptor Lake-S, Raptor Lake-HX, Raptor Lake-H, Raptor Lake-P, Raptor Lake-U)	<b>✓</b>	<b>✓</b>	<b>√</b>	<b>✓</b>	<b>✓</b>
12th Generation Intel Core Processors with Intel Iris Xe Graphics and Intel UHD Graphics (Codename Alder Lake-H, Alder Lake-P, Alder Lake-U, Alder Lake-S, Alder Lake-HX, Alder Lake-N, Twin Lake)	<b>√</b>	✓	<b>√</b>	✓	<b>√</b>
11th Generation Intel Core Processors with Intel Iris Xe Graphics and Intel UHD Graphics (Codename Tiger Lake, Tiger Lake–H, Rocket Lake)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Intel Iris X <sup>e</sup> Discrete Graphics (Codename DGI)	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>

### **More on Intel Products:**

For more information on Intel Graphics and Intel Processors, please visit:

- Intel<sup>®</sup> Core<sup>™</sup> Ultra Processors Family
- Intel<sup>®</sup> Arc<sup>™</sup> Graphics Overview
- Intel® Arc™ Pro Graphics for Workstations
- 14th Gen Intel<sup>®</sup> Core<sup>™</sup> Desktop Processors
- 13th Gen Intel® Core™ Processor Family
- 12th Gen Intel® Core™ Processors
- Intel® Core™ Processor Family
- Intel® Xeon® E Processors
- Intel® Graphics

### **Notes & Disclaimers:**

Performance varies by use, configuration and other factors. Learn more at intel.com/performanceindex.

Performance results are based on testing as of dates shown in configurations and may not reflect all publicly available updates.

No product or component can be absolutely secure.

Your costs and results may vary.

Intel technologies may require enabled hardware, software or service activation.

- 1. Intel Labs conducts independent testing of supported software on Intel platforms to ensure compatibility. Please refer to software vendor system requirements to ensure compatibility with your system.
- 2. Are you still experiencing an error preventing the driver update? Look here for <a href="why and a solution">why and a solution</a>. Graphics Driver Smart Installer Enhancement allows end-users to upgrade systems with OEM DCH drivers to newer Intel generic DCH drivers. OEM customizations are preserved during this upgrade process, in accordance with Microsoft\* DCH driver design principles (refer to Microsoft documentation, "Extension INF Publishing Whitepaper" to learn more). The installer will continue to restrict OEM non-DCH to Intel Generic non-DCH upgrades as well as OEM non-DCH to Intel Generic DCH driver upgrades. End-users will continue to be referred to OEM websites.
  - WARNING: Installing this Intel generic graphics driver will overwrite your Computer Manufacturer (OEM) customized driver. OEM drivers are handpicked, customized, and validated to resolve platform-specific issues, enable features and enhancements, and improve system stability. The generic driver's intention is to temporarily test new features, game enhancements, or check if an issue is resolved. Once testing is complete Intel advises reinstalling the OEM driver until they validate it and release their own version.

Any graphics issues found using Intel generic graphics drivers should be <u>reported directly to Intel</u>. Corporate customers should always use OEM drivers and report all issues through the vendor they purchased the platforms and support through.

- 3. Product is conformant with the Vulkan\* 1.3 specification. Vulkan\* and the Vulkan\* logo are registered trademarks of the Khronos Group Inc\*.
- 4. In the Intel Graphics Command Center (System > Driver), the 'Microsoft DirectX\* version refers to the operating system's DirectX version. The DirectX 12 API is supported but some optional features may not be available. Applications using the DirectX 12 API should query for feature support before using specific hardware features. Please note that DirectX12 is only supported on Windows 10 and DirectX11.3 support is also available on supported Microsoft\* operating systems.
- Intel® oneAPI Level Zero version is supported on 6<sup>th</sup> generation Intel® Core™ processors and above. Note that Intel® Atom processors are not supported.
- 6. Intel® oneAPI Video Processing Library GPU Runtime\* release more details below
  - a. Intel® oneAPI Video Processing Library Specification: <a href="https://spec.oneapi.io/versions/latest/elements/oneVPL/source/index.html">https://spec.oneapi.io/versions/latest/elements/oneVPL/source/index.html</a>
  - b. Upgrading from Intel® Media SDK to Intel® oneAPI Video Processing Library
- 7. See the Windows Subsystem for Linux Installation Guide for Windows 10 onwards for more details about how to install a supported Linux distribution.
- 8. Game performance testing from Intel as of July 22nd, 2025, using the following configuration: Intel® Core™ Ultra 9 Processor 285K, ASUS ROG MAXIMUS Z890 HERO, 32GB (2 x 16 GB) G.SKILL Trident Z5 DDR5 @ 6400MHz w/ XMP 1 enabled in BIOS, OS: Microsoft Windows 11 Pro 26100.4652, Discrete Graphics: Intel® Arc™ B580 Limited Edition, Graphics Driver: 32.0.101.6972, 32.0.101.6913, Motherboard BIOS: v1901. REMATCH\* tested on Steam\* Build 19082748.

