

Server Debug and Provisioning Tool

User Guide

A setup, usage, and troubleshooting guide for Intel server systems.

Rev. 4.2-2

May 2025

Document Revisions

Date	Revision	Changes		
October 2020	1.4–1	Python* 3.0 SupportHelp modification		
November 2020	1.4–2	 Support added for these operating systems: Red Hat* Enterprise Linux* 8.x SUSE* Linux* Enterprise Server 15 CentOS 8.x and Ubuntu 20.04 LTS Python* 3.x support added for these platforms: Intel(R) Server Board S2600 series (Intel(R) Xeon(R) processor E5-2600 v3/v4 product family) Intel® Server Board (Intel® Xeon® Scalable Processor Family) Intel® Server Board (2nd Generation Intel® Xeon® Scalable Processor Family) Intel® Server Board (Intel® Xeon® Platinum 9200 Processor Family) Intel® Server Board (Intel® Xeon® Platinum 9200 Processor Family) Gustom_deploy update with -no_user_interaction Update with -no_user_interaction Get BIOS options with -no_user_interaction sdptool_update script issue. Error_Code added for help message 		
January 2021	1.4–3	 Fixed Static scan issues on Intel(R) Server Board S2600 series (Intel(R) Xeon(R) processor E5-2600 v3/v4 product family) Fixed Vmedia mount failing next time after trying to mount the image using Vmedia with -no_user_interaction switch (even though not supported) Fixed get SEL when "-" was present in the path to save the file. 		
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March 2021	2.0–0	 New Platform M70KLP support added. Storageinfo and nicinfo added, which will provide information regarding storage and network devices. 		
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February 2022 4.0-0		 Added predefined configurations support for these commands using JSON configuration file: vmedia update custom_deploy set_biosconfig_all Removed XML configuration file support from update command Added -clean option for unmount 	
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Chapter 1. Introduction

The Server Debug and Provisioning Tool (SDP Tool) is a tool that runs from a single server to debug and provision multiple Intel server boards and systems through the out of band BMC interface.

The SDP Tool is designed to work with the following Intel server product families:

- Intel[®] Server S2600WT/S2600WTR Family
- Intel[®] Server S2600KP/S2600KPR Family
- Intel[®] Server S2600TP/S2600TPR Family
- Intel[®] Server S2600CW/S2600CWR Family
- Intel[®] Server S2600WF/S2600WFR Family
- Intel[®] Server S2600ST/S2600STR Family
- Intel[®] Server S2600BP/S2600BPR Family
- Intel[®] Server S9200WK Family
- Intel[®] Server M70KLP Family
- Intel[®] Server D50TNP Family
- Intel[®] Server M50CYP Family
- Intel[®] Server D40AMP Family
- Intel[®] Server M20NTP Family
- Intel[®] Server M50FCP Family
- Intel[®] Server D50DNP Family

1.1 **Document Scope**

The purpose of this user guide is to help system/server administrators install and use the Server Debug and Provisioning Tool (SDP Tool). This guide provides information on the features and benefits of SDP Tool, software requirements, and the supported operating systems and platforms. This guide also explains the installation and removal process.

Note: Refer to the *Server Debug and Provisioning Tool Release Notes* for known issues on platforms and during the installation.

1.2 System Requirements

Intel [®] Server Products	Operating System Version
 Intel® Server S2600WT/S2600WTR Family Intel® Server S2600KP/S2600KPR Family Intel® Server S2600TP/S2600TPR Family Intel® Server S2600WF/S2600WRR Family Intel® Server S2600WF/S2600WFR Family Intel® Server S2600BP/S2600BPR Family Intel® Server S2600BP/S2600BPR Family Intel® Server S9200WK Family Intel® Server D50TNP Family Intel® Server M50CYP Family Intel® Server D40AMP Family Intel® Server M50FCP Family Intel® Server M50FCP Family Intel® Server D50DNP Family 	 Red Hat Enterprise Linux* 8.x 64 Bit and 9.x 64 Bit. SUSE Linux Enterprise Server* 15 64 Bit Ubuntu 20.04 LTS and Ubuntu 22.04 LTS

Table 1. Operating Systems and Intel® Server Products Supported

1.3 Terminology

Term	Definition			
ВМС	Baseboard management controller. A discrete server within the server system that operates independently of the operating system and allows you to manage a system remotely, even in the absence of the operating system.			
CLI	Command-line interface			
FRU	Field replaceable unit			
IPMI	Intelligent Platform Management Interface. A command protocol for interacting with the BMC over the network or from the local system.			
Redfish*	Operates over HTTPs using a REST API independently of the operating system and allows management of a system remotely using basic https commands like post, get, patch.			
LAN	Local area network			
Management Server	Server system where the SDP Tool is installed. It acts as a host server which has network connectivity to the rest of the managed servers.			
Managed Server	Intel server system in a cluster or data center that is accessible and managed by the management server.			
OS	Operating system			
Out-of-band	Refers to management of a system other than in-band (by executing applications within the system's installed operating system)			
SDR	Sensor data record			
SEL	System event log			
sudo	"super user do". This is Linux command that permits programs to be executed as a super user (also called <i>root user</i>) or another user. In Windows, the equivalent is the runas command.			
SUP	System update package			

Table 2. Terminology

1.4 **Related Documents**

IPMI-Intelligent Platform Management Interface Specification, 2nd Generation, v2.0 (available here: <u>https://www.intel.com.tw/content/www/tw/zh/products/docs/servers/ipmi/ipmi-second-gen-interface-spec-v2-rev1-1.html</u>

1.5 **Support for Intel Products**

Visit https://www.intel.com/content/www/us/en/support.html

for current technical support information and updates.

2.1 **Prerequisites for Installation**

The following tools must be installed before the installation of the SDP Tool to ensure proper functionality. The SDP Tool is an RPM-based package and fails to install if the following prerequisites are not met. These prerequisites may be included with the standard distribution CD/DVD or .iso, or may be installed from a configured repository.

2.1.1 Prerequisite Packages

The following application packages are required for installing the SDP Tool:

- Python* 3.x (Distro in-built only)
- ipmitool* 1.8.18
- curl* 7.29.0
- OpenSSL* 1.0.0x higher
- wget* 1.16 higher
- Python-requests
- OpenIPMI* drivers

2.2 Installation Steps

Install all the listed prerequisites to the Management Server and verify that they are accessible.

Install the SDP Tool on the Management Server by using the following steps:

- 1. Download or copy the SDP Tool package, **SDPTool-x.y-z.tar.gz**, to the target directory.
- 2. Untar the **tar.gz** file:

Prompt #> tar -xvzmf SDPTool-x.y-z.tar.gz

3. Go to untarred SDPTool-x.y-z directory folder. Run sdptool_install.sh to install the package. For example:

Prompt #> cd <path/to/SDPTool-x.y-z> Prompt #> ./sdptool_install.sh

If an older version is present, uninstall it first by using the command:

Prompt #> ./sdptool_uninstall.sh

Or use the update script:

Prompt #> ./sdptool_update.sh

4. If necessary for the network environment where the Management Server is installed, Configure proper proxy settings for your environment.

Notes:

- Administrator privileges are needed to install / uninstall the utility.
- Proxy may be required for getting the packages from pip.
- Proxy setting may also be needed to set as environment variable. Contact your system/network administrator for more details. Check Section 7.4 for FAQ's.

TML/index.html	✓ C Google		
Firefox Preferences@localhost.localdomain	- 🗆 X	Connection Settings@localhost.localdomain	
General Tabs Content Applications Privacy Security Sy	nc Advanced	Configure Proxies to Access the Internet No proxy Auto-detect proxy settings for this network 	
General Data Choices Network Update Certificates		○ <u>U</u> se system proxy settings	
Connection		O <u>M</u> anual proxy configuration:	
Configure how Firefox connects to the Internet	S <u>e</u> ttings	HTTP Proxy: proxy.kssm.intel.com Port: 911	
Cached Web Content		Image: Construction of the second s	
		ove SSL Proxy: proxy.kssm.intel.com Port: 911	
Override automatic cache management		su ETP Proxy: proxy.kssm.intel.com Port: 911	
Limit cache to 350 🗘 MB of space		SO <u>C</u> KS Host: proxy.kssm.intel.com Por <u>t</u> : 911	
Offline Web Content and User Data		est O SOCKS v4 O SOCKS v5 C Remote DNS	
	Clear <u>N</u> ow	No Proxy for:	
✓ <u>T</u> ell me when a website asks to store data for offline use	E <u>x</u> ceptions		
The following websites are allowed to store data for offline use:			
		Example: .mozilla.org, .net.nz, 192.168.1.0/24	
		Automatic proxy configuration URL:	
	<u>R</u> emove	Reload	
		Do not prompt for authentication if password is saved	
Help	Close		
		<u>H</u> elp Cancel OK	

Figure 1. Proxy Setting Configuration

2.3 Removal Steps

To uninstall the package, enter the following commands:

Navigate to the extracted SDPTool directory. If removed, extract the SDPTool directory again.

Prompt #> tar -xvzmf SDPTool-x.y-z.tar.gz Prompt #> cd <path/to/sdptool-x.y-z> Prompt #> ./sdptool_uninstall.sh

2.4 Update Steps

To update the package, enter the following commands:

Prompt #> tar -xvzmf SDPTool-x.y-z.tar.gz Prompt #> cd <path/to/sdptool-x.y-z> Prompt #> ./sdptool_update.sh

2.5 Intel[®] Data Center Manager (Intel[®] DCM) integration

Intel[®] Data Center Manager (Intel[®] DCM) is a management solution stack. It provides accurate real-time monitoring (thermal and power), management, and platform update capabilities (e.g., BIOS and BMC) on Intel server boards and systems. For more information and a feature list of Intel[®] DCM, refer to the user guide that comes with the download of the tool. SDP Tool supports Intel[®] DCM by providing the following capabilities from a JSON-based configuration file.

2.5.1 SDPTool Configuration File

The SDP Tool configuration file is a user-written JSON file. The JSON supports the following commands:

- 1. update
- 2. custom_deploy

- 3. vmedia
- 4. set_biosconfig_all
- 5. cup_deploy
- 6. cup_inspect

The following sample configuration file passed to the SDP Tool provides the locations of various SUP and custom folders that a user can provide instead of providing them in the command line.

```
{
"Version" : "1.0",
"FRUDeviceDescription": "RackMount",
"FruField": "Model",
"Products" : {
"S2600WFT": {
"vmedia": {
"image": "nfs://<NFS IP>/<PATH TO ISO>"
},
"set_biosconfig_all": {
"iniFile": "<PATH_TO_SYSCFG.INI>"
},
"cup deploy": {
"cup": "<PATH_TO_CUP.zip>",
"staged": false
},
"cup inspect": {
"cup": "<PATH_TO_CUP.zip>",
"format": "<PATH_TO_FILE.json>"
},
"update": {
"SUPFolder": "<PATH TO SUP>",
"CustomUpdate": {
"CustomFolder": "<PATH TO CUSTOM DEPLOY DIR>"
}
},
"custom deploy": {
"CustomFolder": "<PATH_TO_CUSTOM_DEPLOY_DIR>",
"Args": "-custom_deploy_args"
}
}
```

Notes:

- SUP is a managed Server Update Package provided by Intel. The SUP is distributed as a .zip file. Uncompressing the .zip file yields the SUP folder. The SUP package contains the required scripts and images/binaries that run in the EFI Shell to perform the necessary updates of the Managed Server.
- The Custom Folder is a user-defined folder. This allows users to write their own scripts that run in the EFI Shell on the managed server. Refer to Chapter 4 for more details.
- 1. The key names are case sensitive.
- 2. FRUDeviceDescription and FruField come from the FRU information seen in the following image.

FRU Device Description	:	
Manufacturer:		Intel Corporation
Model:		S2600WFT
Serial Number:		
Part Number:		
FRU Device Description	:	RackMount/Baseboard
Manufacturer:		Intel Corporation
Model:		S2600WFT
Serial Number:		BQWF83600185
Part Number:		H48104-863
FRU Device Description	:	RackMount/FrontPanel
Manufacturer:		Intel Corporation
Model:		FFPANEL
Serial Number:		BQWL83403135
Part Number:		H39380-171
FRU Device Description	:	RackMount/HSBackplane1
Manufacturer:		Intel Corporation
Model:		FR1304S3
Serial Number:		BQWL83501065
Part Number:		G97162-371
FRU Device Description	:	RackMount/PCIeRiser1
Manufacturer:		Intel Corporation
Model:		F1UL16RISER3
Serial Number:		BQWK83501666
Part Number:		H88399-250
FRU Device Description	:	RackMount/PCIeRiser2
Manufacturer:		Intel Corporation
Model:		F1UL16RISER3
Serial Number:		BQWK83503313
Part Number:		H88399-250
	:	RackMount/PwrSupply1FRU
Manufacturer:		FLEXTRONICS
Model:		S-1100ADU00-201
Serial Number:		EXWD83502202
Part Number:		G84027-009
run e number.		

Figure 2. FRU Print Details

Table 3. Configuration File – Key Definitions

Кеу	Description	Sample Value	
Version Version of the JSON used		1.0	
FRUDeviceDescriptionFRU Device Description section that is seen in the SDPTool fru print. Refer to Section 3.25.		Rackmount	
FruField	Field to be used in the identified by the FRUDeviceDescription value	Model	
Products	Main section containing all the pre- defined values	-	
vmedia	Pre-definition for the SDPTool vmedia Command. Refer to Section 3.13.3	-	
image	The key indication the file to use for virtual mount	"vmedia": { image":"nfs:// <nfs_ip>/<path_to_iso>" }</path_to_iso></nfs_ip>	
set_biosconfig_all	Pre-definition for the SDPTool set_biosconfig_all Command. Refer to Section 3.7.1	-	
iniFile	The key indication the file to use for BISO Configurations	"set_biosconfig_all": { "iniFile": " <path_to_syscfg.ini>" }</path_to_syscfg.ini>	
cup_deploy	Pre-definition for the SDPTool cup_deploy Command. Refer to Section 3.40	-	
cup	The key indication the cup package to use for cup deploy	"cup_deploy": { "cup": " <path_to_cup.zip>", "staged": true }</path_to_cup.zip>	
cup_inspect	Pre-definition for the SDPTool cup_inspect Command. Refer to Section 3.39	-	
update	Pre-definition for the SDPTool update Command. Refer to Section 3.3.2	-	
SUPFolder	Path to the SUP folder, which has the firmware for Managed Server update	"SUPFolder": " <path_to_sup>"</path_to_sup>	
CustomUpdate	Pre-definition for the SDPTool Custom_Deploy Command. Refer to Section 3.3.3	"CustomUpdate": { "CustomFolder": <path_to_custom_deploy_dir>", "CustomDeployArgs": "-custom_deploy_args" }</path_to_custom_deploy_dir>	
CustomFolder	Path to the custom folder, which has the custom scripts	"CustomUpdate": { "CustomFolder": <path_to_custom_deploy_dir>", "CustomDeployArgs": "-custom_deploy_args" }</path_to_custom_deploy_dir>	
CustomDeployArgs Arguments for custom_deploy.nsh		"CustomUpdate": { "CustomFolder": <path_to_custom_deploy_dir>", "CustomDeployArgs": "-custom_deploy_args" }</path_to_custom_deploy_dir>	
custom_deployPre-definition for the SDPTool Custom_Deploy Command. Refer to Section 3.3.6		"custom_deploy": { "CustomFolder":" <path_to_custom_deploy_dir>", " CustomDeployArgs ": "-custom_deploy_args" }</path_to_custom_deploy_dir>	

2.5.2 **Update**

To add different managed servers for an SUP-based update, add the highlighted content and make the necessary changes to the values:

```
{
"Version" : "1.0",
"FRUDeviceDescription": "RackMount",
"FruField": "Model",
"Products" : {
"S2600WFT": {
"vmedia": {
"image": "nfs://<NFS_IP>/<PATH_TO_ISO>"
},
"set biosconfig all": {
"iniFile": "<PATH_TO_SYSCFG.INI>"
},
"cup deploy": {
"cup": "<PATH_TO_CUP.zip>",
"staged": true
},
"cup_inspect": {
"cup": "<PATH TO CUP.zip>",
"format": "<PATH_TO_FILE.json>"
},
"update": {
"SUPFolder": "<PATH_TO_SUP>",
"CustomUpdate": {
"CustomFolder": "<PATH_TO_CUSTOM_DEPLOY_DIR>",
      "Args": "-custom deploy args"
}
},
"custom_deploy": {
"CustomFolder": "<PATH_TO_CUSTOM_DEPLOY_DIR>",
"Args": "-custom deploy args"
}
}
}
}
```

Note: "S2600WFT" corresponds to the Board Product value in the FRU field of the Managed Server. The tags are case sensitive.

2.5.3 Adding a Managed Server for a Custom Deploy

To add a different managed server for the custom update feature, add the highlighted content and make the necessary changes to the values:

```
{
"Version" : "1.0",
"FRUDeviceDescription": "RackMount",
"FruField": "Model",
"Products" : {
"S2600WFT": {
"vmedia": {
"image": "nfs://<NFS IP>/<PATH TO ISO>"
},
"set biosconfig all": {
"iniFile": "<PATH_TO_SYSCFG.INI>"
},
"cup deploy": {
"cup": "<PATH_TO_CUP.zip>",
"staged": true
},
"cup inspect": {
"cup": "<PATH_TO_CUP.zip>",
"format": "<PATH_TO_FILE.json>"
},
"update": {
"SUPFolder": "<PATH_TO_SUP>",
"CustomUpdate": {
"CustomFolder": "<PATH_TO_CUSTOM_DEPLOY_DIR>"
}
},
"custom deploy": {
"CustomFolder": "<PATH_TO_CUSTOM_DEPLOY_DIR>",
"Args": "-custom deploy args"
}
}
}
}
```

Note: "S2600WFT" is the Model value in the FRU field of the Managed Server.

- 1. The tags are case sensitive.
- The value for the FruField can be obtained from one of the left columns of the FRU print output. Corresponding values in the right column form the next tag. In the previous example, the FRU_Field is a "Model", with the value being "S2600WFT". The FRU fields can be obtained by using the command in Section 3.25, refer to Figure 2.

2.5.4 **Sudoers**

Add the DCM user to the sudoers list. SDP Tool works only as the root or if the user is part of the sudoers list.

#> visudo

Add the following line in the file:

<DCM_USERNAME> ALL=(ALL) /usr/bin/SDPTool

2.6 User Privileges

The IPMI interface is used for commands. The SDP Tool requires the user to have administrative privileges, otherwise the commands return an error with a message to check the user's credentials and privileges.

2.7 Network Ports

The following network ports are used by the SDP Tool to connect to the Managed Server:

- 1. Ping: No TCP port is used, but ICMP packets need to be allowed.
- 2. https: Server port outbound '443' and '916'.
- 3. http: Server port outbound '80'.
- 4. ipmi: Server port outbound '623' and '627'.
- 5. kvm: Server port '5902' and '7578'.
- 6. vmedia: Server port '**5123**'.

Note: The SDP Tool may use a combination of these ports to complete an operation.

Chapter 3. Feature Script

The SDP Tool script is the main engine of SDP Tool OOB features. This section explains the methods to execute SDP Tool features and the objectives accomplished by executing them.

3.1 General Rules

To display the usage menu, enter -h.

```
Example: SDPTool -h
```

Each valid operation run creates logs in ./Logfiles/<target_ip>/<operation>.log

For example, after running SDPTool 192.168.1.10 bmcuser bmcpw powerstatistics, there are logs in the location:

/usr/local/log/SDPTool/Logfiles/192_168_1_10/powerstatistics.log

Any failure generates an *.err log file in the logfiles directory

(/usr/local/log/SDPTool/Logfiles/<IP>/<operation>.err). The specific definition of each error code is available in Chapter 8.

For features that invoke a Managed Server reboot, only one operation for an IP may be run at any given time. Any attempt to execute another operation that invokes a reboot on the same IP responds in an undefined way, potentially interfering with the current operation being performed on the Managed Server having that IP address. The SDP Tool restricts the user from running two different operations that result in rebooting the same Managed Server.

For example:

SDPTool 192.168.1.10 bmcuser bmcpw getini SDPTool 192.168.1.10 bmcuser bmcpw set_biosconfig 'QuietBoot 1' SDPTool 192.168.1.10 bmcuser bmcpw custom_deploy customdeployfolder/

Notes:

- These operations must not be run at the same time, as all of them reboot the system. Meaning that these operations would interfere with each other's operation and reboot the managed system.
- Some of the commands that reboot the Managed Server require the Managed Server to be in the KCS policy mode **Allow All** to work. The tool errors out if the KCS policy mode is Restricted or Deny All.
- Refer to the list of commands that perform the reboot of the Managed Server in Chapter 9.
 Additionally, users can find the commands that would reboot the Managed Server by running prompt #> SDPTool –h. This informs the user if the command will reboot the target Managed Server.
- The SDP Tool suite is not supported when the Secure Boot option is enabled in BIOS configuration.

3.2 Global Arguments

The user can provide additional arguments that are common for all the commands. These arguments are the following:

- -no_user_interaction: No prompting for any action, the default values are chosen
- -softreset: Begin by performing a soft reset on the system in case the system is in OS mode.
- -no_reboot: Certain commands require a system reset to take effect. This option does not perform a
 reset of the system and the user must explicitly invoke a reboot through another method for changes
 to take effect.
- -ipmi: Force SDP Tool to use legacy/IPMI interface.

3.3 Update Firmware

There are two variants of the update firmware now available via IPMI and two variants via Redfish*.

3.3.1 SUP Folder Based

SDPTool <ipv4> <username> <password> update <SUP_folder> [-no_user_interaction] [-softreset]

To update the BIOS/ME/BMC/SDR system firmware, a SUP package must be used instead of a FSUP package. This feature uses flash utilities and images within the SUP package.

Example: SDPTool 192.168.1.10 admin admin123 update SUP/S2600WT

Notes:

- SUP_Folder Path to the system update package (SUP) is required and must be provided as an argument.
- SDPTool does not support BMC recovery region update via redfish.
- Not supported argument -softreset from Eagle Stream generation onwards.

3.3.2 Config File Based

SDPTool <ipv4> <username> <password> update -c <config file> [-no_user_interaction] [-softreset]

This option provides the user the ability to provide a configuration file instead of the SUP folder path. The creation of the configuration file is covered in Section 2.5. The configuration file is used to provide the necessary information, such as SUP folder, for the Managed Server being updated.

The other options are same as in Section 3.3.1.

Note: To verify the update, check the versions of the firmware. The versions can be checked using the systeminfo command. Refer to Section 3.24 for more details. Not supported argument –softreset from Eagle Stream generation onwards.

3.3.3 Config File Based custom_deploy

SDPTool <ipv4> <username> <password> update -c <config file> [-no_user_interaction] [-softreset] -- all

This option provides the user the ability to provide a configuration file instead of the custom_folder path. The creation of the configuration file is covered in the Section 2.5. The configuration file is used to provide the necessary information, such as the correct custom folder, for the Managed Server.

--all: Use this option to perform a custom update. The custom_folder details are taken from the configuration file provided as the command argument to perform the custom update.

Note: The command used is update, not custom_deploy, unlike in Section 3.3.5. The --all option is necessary to perform the custom update, otherwise the update command performs a SUP-based Managed Server update. Not supported argument -softreset from Eagle Stream generation onwards.

3.3.4 **Custom Deploy**

The custom deploy feature is update-based, using a user-defined folder to perform the action that the user desires instead of using an SUP provided by Intel. Custom deploy can be used to perform various custom updates, which include but are not limited to firmware updates for OEM parts (like SSD, NIC, HBA).

Chapter 4 contains further information detailing the creation of a custom deployment folder and the scripts associated with the custom deployment folder.

3.3.5 Custom Folder Based

SDPTool <ipv4> <username> <password> custom_deploy <folder name which contains deploy.nsh> <"argument(s) for deploy.nsh"> [-no_user_interaction] [-softreset]

To deploy a user customized script, the customized script must be in or launched from the deploy.nsh script.

Note: A reboot is required for this option, clearing the EFI mailbox.

- deploy_result.log: The output from deploy.nsh can be redirected to this file name. The file is saved to the Logfiles/ip folder and the content is displayed to the terminal after custom_deploy script with extra argument(s) is executed.
- deploy_details.log: The details from deploy.nsh can be redirected to this file name. The file will be saved to the Logfiles/ip folder after custom_deploy script with extra argument(s) being executed.

Example: SDPTool 192.168.1.10 admin admin123 custom_deploy folder_with_nsh_file

Example: SDPTool 192.168.1.10 admin admin123 custom_deploy folder_with_nsh_file "argument1 argument2 argument3"

3.3.6 Configuration File Based

SDPTool <ipv4> <username> <password> custom_deploy -c <config file> [-no_user_interaction] [softreset]

This command provides the user the ability to provide a configuration file instead of the custom_folder path. The creation of the configuration file is covered in the Section 2.5. The configuration file is used to provide the necessary information, such as the correct custom folder, for the Managed Server.

3.4 Set Options

SDPTool <ipv4> <username> <password> setoptions <"syscfg arguments"> [-no_user_interaction] [softreset]

This option configures BIOS/BMC settings by executing syscfg command-line arguments. Refer to the Server Configuration Utility User Guide for specific syscfg command-line arguments.

Note: A reboot is required for this option.

Example: SDPTool 192.168.1.10 admin admin123 setoptions /i

3.5 Set BIOS Config (Redfish* version of setoptions)

SDPTool <ipv4> <username> <password> set_biosconfig <"var new_val"> [-no_user_interaction] [no_reboot]

This option configures BIOS/BMC settings via Redfish* API. Please refer to the file (syscfg.INI) content obtained through the command "get_biosconfig_all" to set var and new_val. Reference the following step.

- Get system bios configuration file by command get_bioconfig_all.
 Example : 192.168.1.10 admin admin123 get_biosconfig_all
 After execute this command the file syscfg.INI will be generated in default SDPTool log file location.
- Open file syscfg.INI to know what bios option could be set. Choose any bios option you want to update, remember you must be type exactly the same, include uppercase/lowercase. Please note different server may have different settings. For example your probably get 'QuietBoot = 1' in one server but get 'QuietBoot = Enabled' in another server.

Note: A reboot is required for this option. If the -no_reboot argument is used, the BIOS and Intel[®] ME updates will not be applied until the Managed Server is rebooted manually later by the user.

Example: SDPTool 192.168.1.10 admin admin123 set_biosconfig 'QuietBoot 1'

3.6 **Deploy Options**

SDPTool <ipv4> <username> <password> deployoptions <restore filename> [-no_user_interaction] [softreset]

This option configures BIOS/BMC settings using the syscfg ini method. Once the .ini file is provided, the user may change many of the BIOS options and set them within one command.

Note: The .ini provided for deploy options must have valid values. A reboot is required for this option, clearing the EFI mailbox.

Example: SDPTool 192.168.1.10 admin admin123 deployoptions sysconfig.ini

3.7 Set BIOS Config All (Redfish* version of deployoptions)

SDPTool <ipv4> <username> <password> set_biosconfig_all <restore filename> [-no_user_interaction] [-no_reboot]

This option configures BIOS/BMC settings using a .ini file via the Redfish* method. A .ini file can be generated using the SDPTool "get_biosconfig_all" command. Once .ini file is generated, the user may change one or more BIOS configuration options and set them within one command.

Note: A reboot is required for this option.

Example: SDPTool 192.168.1.10 admin admin123 set_biosconfig_all sysconfig.ini

3.7.1 Configuration File Based

SDPTool <ipv4> <username> <password> set_biosconfig_all -c <config file> [-no_user_interaction] [no_reboot]

A configuration file can also be provided to take the defaults paths and files required for performing the action. The configuration file is used to pick the pre-defined ini file for the set operation.

3.8 Get BIOS Options

SDPTool <ipv4> <username> <password> getbiosoptions <"option to retrieve"> [-no_user_interaction] [-softreset]

This option returns the value of a specific BIOS setting that is supported by the Server Configuration Utility. Refer to the Server Configuration Utility User Guide for specific syscfg command-line arguments.

Please refer to the file content obtained through the command "getini" to set option. Reference the following step.

- Get bios options by command getini Example SDPTool 192.168.1.10 admin admin123 getini After execute this command file getini_syscfg.INI will be generated in default SDPTool log file location.
- 2. Open file getini_syscfg.INI to know what bios option could be set.

Choose any bios option you want to know. You must be type exactly the same, include uppercase / lowercase and white space. Please note the file getini_syscfg.INI and syscfg.INI are similar but different. For example you could find bios options "Quiet Boot=Enabled ;Options: Disabled=00: Enabled=01", If you want to know Quiet Boot current value, type "Quiet Boot" as option to retrieve.

Note: A reboot is required for this option, clearing the EFI mailbox.

Example: SDPTool 192.168.1.10 admin admin123 getbiosoptions "Quiet Boot"

3.9 **Get BIOS Config (Redfish* version of getbiosoptions)**

SDPTool <ipv4> <username> <password> get_biosconfig <"option to retrieve">

This option returns the value of a specific BIOS setting via Redfish* API.

Note: A reboot is not required.

Example: SDPTool 192.168.1.10 admin admin123 get_biosconfig "QuietBoot"

3.10 **Get INI**

SDPTool <ipv4> <username> <password> getini [-no_user_interaction] [-softreset]

This command returns BIOS/BMC settings using the syscfg /save .ini file method.

Note: A reboot is required for this option, clearing the EFI mailbox.

Example: SDPTool 192.168.1.10 admin admin123 getini

3.11 Get BIOS Config All (Redfish* Version of getini)

SDPTool <ipv4> <username> <password> get_biosconfig_all

This command returns BIOS/BMC settings using the Redfish* API.

Note: A reboot is not required.

Example: SDPTool 192.168.1.10 admin admin123 get_biosconfig_all

3.12 **KVM**

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4> <username> <password> kvm launch

This command launches KVM windows for remote control.

Example: SDPTool 192.168.1.10 admin admin123 kvm launch

3.13 Vmedia

3.13.1 **IPMI Based**

SDPTool <ipv4> <username> <password> vmedia <IMAGE/ISO> [-no_user_interaction]

The vmedia command allows the addition of virtual media in .img/.iso format to the remote machine. Add the relevant virtual media by redirecting the image/ISO file specified. Up to 4 .img/.iso are allowed to be mounted in parallel.

Note: Mounting the same image again on the same target system is not allowed. Not supported in IPMI based from Eagle Stream generation onwards.

Examples:

SDPTool 192.168.1.10 admin admin123 vmedia image.img SDPTool 192.168.1.10 admin admin123 vmedia image.iso

3.13.2 Redfish* Based

SDPTool <ipv4> <username> <password> vmedia <smb://user:pass@host/file_name.ISO> [no_user_interaction]

SDPTool <ipv4> <username> <password> vmedia <nfs://host/file_name.ISO>[-no_user_interaction]

The vmedia command allows the addition of virtual media in .iso format. The vmedia command supports SMB and NFS protocols. The shares need to be created and configured beforehand. The SDP Tool does not create or configure them. Add the relevant virtual media by redirecting the ISO file specified. Only one .iso can be mounted at a time.

Example: SDPTool 192.168.1.10 admin admin123 vmedia smb://user:pass@host/share_dir/image.iso

Example: SDPTool 192.168.1.10 admin admin123 vmedia nfs://host/share_dir/image.iso

Note: This Redfish*-based operation is only supported on the following Intel product families:

- Intel[®] Server S2600WF and S2600WFR Families
- Intel[®] Server S2600ST and S2600STR Families
- Intel[®] Server S2600BP and S2600BPR Families
- Intel[®] Server S9200WK Family
- Intel[®] Server D50TNP
- Intel[®] Server M50CYP
- Intel[®] Server D40AMP
- Intel[®] Server M50FCP
- Intel[®] Server D50DNP

3.13.3 Config File Based

SDPTool <ipv4> <username> <password> vmedia -c <config file> [-no_user_interaction]

This option provides the user the ability to provide a configuration file instead of image file. The creation of the configuration file is covered in Section 2.5. The configuration file is used to pick the predefined image file for virtual media mount.

3.14 **IPMI**

SDPTool <ipv4> <username> <password> ipmi <ipmitool arguments>

The IPMI command is followed by arguments allowing the execution of ipmitool supported commands.

Example: SDPTool 192.168.1.10 admin admin123 ipmi lan print 3

3.15 **Power**

SDPTool <ipv4> <username> <password> power <status | on | off | cycle | reset>

-force

The power command returns, and can set, the power status of a server.

Example: SDPTool 192.168.1.10 admin admin123 power status

Use -force when you want to force the power operation to occur, which is generally not allowed when an update is being performed. A typical use case is to reboot the system when staging a cup deploy in attached mode.

3.16 **Sensor**

SDPTool <ipv4> <username> <password> sensor

The sensor command displays the relevant sensor information of a server.

Example: SDPTool 192.168.1.10 admin admin123 sensor

3.17 **SEL**

SDPTool <ipv4> <username> <password> sel [-f <filename to save sel-log>] [-c] [-w] [-i]

This command retrieves the SEL log.

Options:

-f = specifies a file name to save the SEL log.

-i = information

-c = critical

-w = warning

Example: SDPTool 192.168.1.10 admin admin123 sel -w -I -f save_log.txt

3.18 Set LAN

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4/ipv6> <username> <password> setlan <channel> <ipv4> <mask> <gateway> <primary dns> <secondary dns>

The setlan command configures the BMC LAN IP IPV4 address of a particular LAN channel.

Example: SDPTool 192.168.1.10 admin admin123 setlan 2 192.168.1.12 255.255.255.0 192.168.1.1 8.8.8.8 0.0.0.0

3.19 **Disable LAN**

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4/ipv6> <username> <password> disablelan <channel> The disablelan command disables a BMC LAN IP IPV4 address of a particular LAN channel. Example: SDPTool 192.168.1.10 admin admin123 disablelan 2

3.20 Set LAN IPV6

Deprecated: This is a Deprecated command, and no further support will be provided

For S2600WT/S2600WTR/S2600KP/S2600KPR/S2600TP/S2600TPR/S2600CW/S2600CWR:

SDPTool <ipv4/ipv6> <username> <password> setlanipv6 <channel> <ipv6> <prefix length[32|64|128]> <ipv6 gateway>

The setlanipv6 command configures the BMC LAN IP IPV6 address of a particular LAN channel.

Example: SDPTool 192.168.1.10 admin admin123 setlanipv6 2 fe80::12 64 fe80::1

For S2600WF/S2600WFR/S2600SW/S2600SWR/S2600BP/S2600BPR/D50TNP/M50CYP/D40AMP:

SDPTool <ipv4/ipv6> <username> <password> setlanipv6 <channel> <ipv6> <prefix length[32|64|128]> <ipv4/6 gateway> <ipv4/6 primary dns> <ipv4/6 secondary dns>

The setlanipv6 command configures the BMC LAN IP IPV6 address of a particular LAN channel.

Example: SDPTool 192.168.1.10 admin admin123 setlanipv6 2 fe80::12 64 192.168.1.1 0.0.0.0 0.0.0.0

For M70KLP/M20NTP:

SDPTool <ipv4/ipv6> <username> <password> setlanipv6 <channel> <ipv6> <prefix length[32|64|128]> <ipv6 gateway> <ipv6 primary dns> <ipv6 secondary dns>

The setlanipv6 command configures the BMC LAN IP IPV6 address of a particular LAN channel.

Example: SDPTool 192.168.1.10 admin admin123 setlanipv6 2 fe80::12 64 fe80::1 fe80::0 fe80::0

Note: Not supported from Eagle Stream generation onwards.

3.21 Disable LAN IPV6

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4/ipv6> <username> <password> disablelanipv6 <channel>

The diablelanipv6 command disables the BMC IPV6 LAN of a particular LAN channel.

Example: SDPTool 192.168.1.10 admin admin123 disablelanipv6 2

Note: Not supported from Eagle Stream generation onwards.

3.22 LAN Fail Over

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4> <username> <password> failover < status | enable | disable>

The failover command returns, sets, and disables LAN failover.

Example: SDPTool 192.168.1.10 admin admin123 failover status

3.23 Node Position

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4> <username> <password> nodeposition

The nodeposition command displays node position within a chassis, and only supports a half-width SKU.

Note: Support is available for select multi-node systems. Not supported from Eagle Stream generation onwards.

Example: SDPTool 192.168.1.10 admin admin123 nodeposition

3.24 System Information

SDPTool <ipv4> <username> <password> systeminfo

The systeminfo command displays the system information related to the BMC and baseboard including the BMC version, BIOS version, RMM, and others.

Example: SDPTool 192.168.1.10 admin admin123 systeminfo

3.25 **FRU**

SDPTool <ipv4> <username> <password> fru {print | set <param> <value>}

The fru command displays or sets available FRU information.

Example: SDPTool 192.168.1.10 admin admin123 fru print

To set FRU:

Example: SDPTool 192.168.1.10 admin admin123 fru set <param> <value>

3.26 Memory Information

SDPTool <ipv4> <username> <password> memoryinfo The memoryinfo command displays relevant memory information. Example: SDPTool 192.168.1.10 admin admin123 memoryinfo

3.27 CPU Information

SDPTool <ipv4> <username> <password> cpuinfo The cpuinfo command displays relevant CPU information. Example: SDPTool 192.168.1.10 admin admin123 cpuinfo

3.28 Memory Temperature

SDPTool <ipv4> <username> <password> memorytemp The memorytemp command displays the temperature of the system memory. Example: SDPTool 192.168.1.10 admin admin123 memorytemp

3.29 **Power Statistics**

SDPTool <ipv4> <username> <password> powerstatistics The powerstatistic command displays system power statistics. Example: SDPTool 192.168.1.10 admin admin123 powerstatistics

3.30 Set LAN DHCP

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4/ipv6> <username> <password> setlandhcp <channel> The setlandhcp command sets the BMC LAN IPV4 to the DHCP of a particular LAN channel. Example: SDPTool 192.168.1.10 admin admin123 setlandhcp 2

Note: Not supported from Eagle Stream generation onwards.

3.31 **Set LAN DHCP IPV6**

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4/ipv6> <username> <password> setlandhcpipv6 <channel>

The setlandhcpipv6 command sets the BMC LAN IPV6 to the DHCP of a particular LAN channel.

Example: SDPTool 192.168.1.10 admin admin123 setlandhcpipv6 2

Note: Not supported from Eagle Stream generation onwards.

3.32 Set LAN Stateless ICMPV6

Deprecated: This is a Deprecated command, and no further support will be provided

SDPTool <ipv4/ipv6> <username> <password> setlanicmpv6 <channel>

The setlanicmpv6 command sets the BMC LAN IPV6 to the stateless ICMP.

Note: This operation is only supported on the following Intel product families:

- Intel[®] Server S2600WT and S2600WTR Families
- Intel[®] Server S2600KP and S2600KPR Families
- Intel[®] Server S2600TP and S2600TPR Families
- Intel[®] Server S2600CW and S2600CWR Families
- Intel[®] Server S9200WK Family

Example: SDPTool 192.168.1.10 admin admin123 setlanicmpv6 2

Note: Not supported from Eagle Stream generation onwards.

3.33 **Debug Log**

SDPTool <ipv4> <username> <password> debuglog <filename> [-force]

The debuglog command retrieves the BMC debug log file in .zip file format.

Example: SDPTool 192.168.1.10 admin admin123 debuglog debug_log.zip

• [-force]: Forces the BMC transfer mode to exit when the command is executed.

3.34 Supported Updates

SDPTool <ipv4> <username> <password> supportedupdates -c <config_file>

The supported updates command lists the type of updates available with the configuration file for the Managed Server. The result is one of the following values: None, SUP ONLY, Custom ONLY, Both.

3.35 Unmount

3.35.1 **IPMI Based**

SDPTool <ipv4> <username> <password> unmount [<IMAGE/ISO> | -clean] [-no_user_interaction]

Note: The -clean removes everything, including the active connections. Users are advised caution.

The unmount command allows the user to unmount or remove media that was mounted to the Managed Server using the vmedia command. The image/iso is the full path to the image that was mounted.

Note: This operation is only supported on the following Intel product families:

- Intel® Server S2600WF and S2600WFR Families
- Intel[®] Server S2600ST and S2600STR Families
- Intel[®] Server S2600BP and S2600BPR Families
- Intel[®] Server S9200WK Family
- Intel[®] Server M70KLP Family
- Intel[®] Server D50TNP
- Intel[®] Server M50CYP
- Intel[®] Server D40AMP
- Intel[®] Server M20NTP

3.35.2 Redfish* Based

SDPTool <ipv4> <username> <password> unmount

The unmount command allows the unmounting of virtual media mounted previously in .iso format only from the remote machine samba share via Redfish*.

Example: SDPTool 192.168.1.10 admin admin123 unmount

3.36 Storage Information

SDPTool <ipv4> <username> <password> storageinfo

The storage info command displays information about the storage devices present on the Managed Server that SDP Tool can communicate with, providing details regarding firmware version, device name, and others.

Example: SDPTool 192.168.1.10 admin admin123 storageinfo

3.37 NIC Information

SDPTool <ipv4> <username> <password> nicinfo

The nicinfo command displays information about the network(s) present on the Managed Server that SDP Tool can communicate with, providing details regarding firmware version, MAC address, and others.

3.38 Online Firmware (BIOS/BMC/ME/FRUSDR/DCPMM/SSD) Version Check

SDPTool <ipv4> <username> <password> softwareinventory This command shows both online and backup version on the system. Examples: SDPTool 192.168.1.10 admin admin softwareinventory SDPTool softwareinventory <Managed Serverid> or SDPTool softwareinventory <SSD Model> These commands only show online versions for the given Managed Server or SSD model. Examples:

SDPTool softwareinventory S2600WFQ or

SDPTool softwareinventory SSDPE2KX040T8

3.39 Custom Update Package Inspect

SDPTool <ipv4> <username> <password> cup_inspect [<cup-file.zip>] [--format <filename.json>]

The cup_inspect command is used to check the status of a staged cup_deploy and performs a compliance check against a given CUP. The command will provide details to the user including the current installed versions of the firmware and the version available in the cup package.

The output of cup_inspect may indicate one of many states; the following list contains the states and what they mean:

- **Staging**: CUP is being uploaded, will remain in this state till the upload is completed.
- **Staged (reboot required):** CUP is uploaded and will be applied in the next reboot (waiting on user to reboot the Managed Server)
- Update in progress: CUP has been deployed and the update is in progress.
- **Compliant:** The component is now compliant or same as the one in the CUP provided.
- *Non-Compliant:* The component is not compliant with the CUP provided.

• -: The component is not available or not determined.

cup_inspect will also fetch the logs that are available on the system in the case of cup_deploy in detached mode, more about detached mode in Section 3.40.

--format <filename.json> will generate a file (filename.json in json format) that will have the formatted/programmable output of the cup_inspect command.

Note: Current implementation requires the ipmi port to be exempted in the firewall rules.

3.39.1 Config File Based

SDPTool <ipv4> <username> <password> cup_inspect -c <config file>

This option provides the user the ability to provide a configuration file instead of the CUP folder path. The creation of the configuration file is covered in Section 2.5. The configuration file is used to provide the necessary information, such as CUP folder, format json for the Managed Server being updated.

3.40 Custom Update Package Deploy

The custom update package (CUP) deployment feature performs a customized update, which is defined by the user. The CUP can be configured and downloaded from the Intel portal. Refer to Chapter 6 for more details. Additional logs are generated for cup_deploy and can be found in the location:

/usr/local/log/SDPTool/Logfiles/IP_Address/cup_deploy/

Usually, CUP is configured to bundle the following firmware:

- 1. Onboard components BIOS/BMC/SDR/ME/CPLD
- 2. Firmware for peripherals such as NIC, HBA, and SSD

SDPTool <ipv4> <username> <password> cup_deploy <CUP zip> [-staged] [-attached/-detached][no_user_interaction]

Example: SDPTool 192.168.1.10 admin admin123 cup_deploy /root/cup.zip -no_user_interaction

-staged option is to be used if the user intends to perform staging or deferred update of the cup package. During the staging process SDP Tool moves the cup to the Managed Server and waits for the user to reboot the system, upon reboot the staged cup package will automatically update all the staged components.

Note: The staging location and its contents are wiped if the BMC is reset.

3.40.1 **CUP Deploy modes**

There are two modes of update in the -staged solution:

3.40.1.1 Attached mode

In attached mode, SDP Tool will wait for the Managed Server to be reset. Resetting or Rebooting is the responsibility of the User.

3.40.1.2 Detached mode

Detached mode is a silent update. It is a non-blocking mode where SDP Tool returns to the prompt after the staging activity is completed. The update occurs in the next reboot of the system. Since this is a non-blocking call no logs are accumulated other than the output on the shell. Please refer to Section 3.38 which provides the details of cup_inspect which is used to retrieve the logs in the detached scenario.

Note: Some intermittent failures are seen using experimental packages (related to SSD) in CUP, a retry should fix the issue. Current implementation requires the IPMI port to be exempted in the firewall rules. IPMI ports are used to update SEL logs with the progress.

3.40.2 Config File Based

SDPTool <ipv4> <username> <password> cup_deploy -c <config file> [-no_user_interaction]

This option provides the user the ability to provide a configuration file instead of the CUP folder path. The creation of the configuration file is covered in Section 2.5. The configuration file is used to provide the necessary information, such as CUP folder, mode for the Managed Server being updated.

Chapter 4. custom_deploy

The custom_deploy allows the users to customize or script the actions they want to perform on the Managed Server. The script runs on the EFI Shell, ensuring that the user can write scripts to perform actions based on individual requirements.

When creating a custom package, the user must write a .nsh file and name it deploy.nsh. When executing custom_deploy as described in Section 3.3.5, the SDP Tool looks for the deploy.nsh file within a folder that the user provides as a command-line argument.

The custom folder provided by the user is used to create an image with standard EFI applications and remotely mount it onto the Managed Server. The Managed Server then executes the deploy.nsh script to perform the necessary actions and return the results/outputs to the user.

While writing the deploy.nsh file, the user can also redirect the output to two distinct files from which the SDP Tool collects logs:

- deploy_result.log
- deploy_details.log

The deploy_result.log can be used to redirect the success or failure status of a particular action. If this redirection is used properly, all successes/failures will be captured in the custom_deploy_result.txt log file.

The deploy_details.log can have the detailed log of every operation in the deploy.nsh and is available as custom_deploy_details.txt.

Notes:

• The output of the deploy.nsh file is also captured in a separate file named custom_deploy_output.txt that is available with the other logs in the standard location that is described in Section 3.1.

In the following deploy.nsh file, actions are logged. The deploy.nsh file can be used to perform complicated operations as well and is dependent on the user's requirement.

```
echo "Starting the user custom operation" >> deploy_details.log
ls
echo "listing files : successful" >> deploy_result.log
```

The user can write deploy.nsh scripts to perform firmware updates of various components, which include, but are not limited to SDD, HBA, and NIC.

Notes:

 Since the custom folder is provided as an argument, it is the only folder included in the image mounted to the Managed Server. If any additional binary is needed when calling from the deploy.nsh file, it must be available within the custom folder before the custom deploy is invoked.

Chapter 5. SDP Tool Configuration file

A configuration file can be used to set some of the operational values for the SDP Tool. The configuration files can be found in the location /etc/sdptool/sdptool.conf. The current supported values and a sample Configuration file is as follows:

[Global] ; SDPTool version version=4.2-0 ; Establish secure connections only verifyCertificate=false ; SDPTool log directory logRootPath=/usr/local/log/SDPTool/Logfiles ; Enable full log enableFullLog=true [cup_deploy] staging=false ; Staging directory for CUP deploy stagePath=/var/sdptool/cup

- verifyCertificate
 - This variable is used to establish a secure connection with BMC by verifying the BMC's certificate.
 - User will have to upload a certificate to the BMC EWS (Embedded Web Server) for this to be effective.
 - o If no certificate is available with BMC EWS, SDP Tool will error out.
- logRootPath
 - This variable is used set the base path where log files will be created.
- enableFullLog
 - A historic log with chronological events will be logged.
 - Primarily used for debugging and auditing.
- staging
 - Allows SDP Tool to stage a CUP on the target Managed Server.
 - CUP based updates will be performed upon the next reboot.

Note: Variables must be provided in their respective sections.

The cup_deploy requires a specific package called as CUP (custom update package). The CUP can be created and downloaded using the following steps (additional information is available at https://servertools.intel.com/tools/firmware-tracker/list

- 1. Register with the server tools program.
- 2. After the registration is complete, go to: <u>https://servertools.intel.com/firmware-tracker/</u>.
- 3. Search for the product codes for the desired product. L9 product codes or individual product codes are accepted. Select **CUP Download** after the search query is complete. Refer to Figure 3.
- 4. Choose the required packages from the list.
- 5. Once one or more packages are selected, the **Submit** button becomes active. Click it to download the Custom Update Package. Refer to Figure 4.

The following figures show screenshots of the CUP download in action.

intel	PRODUCTS SUPPORT SOLUTIONS DEVELOPERS PARTNERS	٤	USA (ENGLISH)	Q Search Intel.com	
Firmw	vare Tracker Online				
Server Too	sis / Firmware Tracker Online			Saved Searches	Feedback
	L2BP2312JS51600 × AHWBP12GBGB × Search firmware versions			Search	
				Clear	
	4 search results for "L2BP2312J551600, AHWBP12GBGB"	Save Search	LEXPORT Results	CUP Download	
	L9 Product Code: L28P2312J551600 Ecound All Caligore All				
	Intel® Server Board S26008P (formerty Buchanan Pass)				
	Network Adapter X550-T1				
	> \$4610 (960GB, 2.5 inch)				
	4-port SAS Bridge Board with RAID Levels 0, 1, 10 support S22T0G102 01(00/2021				
	OS independent/Windows/Linux/VMWare 24.21.0-0132 Bitisser Netes 31/88/2623				

Figure 3. Server Tool Search Results

intel PRODUCTS SUPPORT SOLUTIONS DEVELOPS	RS PARTNERS	8 Oran (Instance)	Q Search Intel.com	
Server Tools / Firmware Tracker Online			Saved Searches	
L28P2312JS51850.# A4VR8P12G5088 & Sevent 4 search results for "L28P2312JS51600, AHVBP1 L9 Product Code: L28P2312JS51600, AHVBP1 5 Intel® Server Board S2008P (former) Buchaner P 5 Network Adapter X550-T1 5 Set10 640008, Z5 Inch 4-part SAS Stridge Board with RAID Levels 0, 1, FERSE Board S2008P (CALL) 6 (5 Independent/Worddwst(Inux/PMWare 24/21-0- Itemse biom 3006/0013)	Clackon Update Package CUP) consists of individual firmware updates for the components selected below bundled together in a single downloadable file. The CUP file once download requires specialized manageability tools to install. For additional information on CUP sechnology and how to take advantage of it click here. Step 1: Choose the target environment for the install tool. Note, not all firmware packages are available for all environments. Devision of the product firmware packages to include from your search: Step 3: Choose the product firmware packages to include from your search: Step 3: Choose the install server Board 52000BP (Iomerity Buchanan Pass) Step 3: Choose the install server Board 52000BP (Iomerity Buchanan Pass) AdvwBP12660B - 4-port SAS Bindge Board with RAID Levels 0. 1, 10 support Cancel Database Step 3: Ste	ere Search	CLP Download	

Figure 4. CUP Download

Chapter 7. Troubleshooting Tips

This section lists the known possible errors encountered during the use of this product with workarounds to address these errors.

7.1 SSH Command "sudo: you must have a tty to run sudo" Error

🚱 root@localhost:/home/user/IntelCLI_Demo 🗕 🗖 🗙
Status: log(s) has been generated in: /home/user/IntelCLI_Demo/Logfiles/10_54_56 ^
<pre>[root@localhost IntelCLI_Demo]# ssh root@localhost /home/user/IntelCLI.py 10.54. 56.155 admin password systeminfo</pre>
The authenticity of host 'localhost (::1)' can't be established.
ECDSA key fingerprint is 4a:b7:b9:10:dc:6b:13:82:1a:a0:86:22:13:89:db:58.
Are you sure you want to continue connecting (yes/no)? yes
Warning: Permanently added 'localhost' (ECDSA) to the list of known hosts.
root@localhost's password:
bash: /home/user/IntelCLI.py: No such file or directory
[root@localhost IntelCLI_Demo]# ssh root@localhost /home/user/IntelCLI_Demo/Inte
1CLI.py 10.54.56.155 admin password systeminfo
root@localhost's password: System Information
System Information
RMM Key : Installed
BIOS Version : SE5C610.86B.01.01.0020.122820161512
SDR Version : SDR Package 1.14
BMC Version : 10.54.56.155: OEM/OOB Error: sudo: sorry, you must have a tty to r
un sudoBoot BMC FW : 1.07
Error: sudo: sorry, you must have a tty to run sudo
Status: log(s) has been generated in: /home/user/IntelCLI_Demo/Logfiles/10_54_56
_155
[root@localhost IntelCLI_Demo]#

Figure 5. SSH Command Error

To direct using the ssh command, add arg -t.

Example: ssh -t root@localhost SDPTool 192.168.1.10 admin admin123 powerstatistics

7.2 Tar Time Stamp Messages

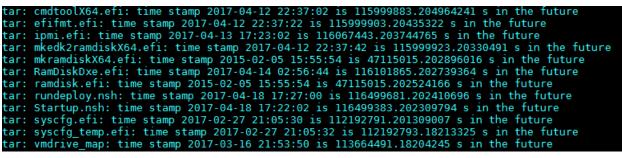


Figure 6. Tar Time Stamp Messages

These messages do not harm the system. To avoid seeing these messages, ensure that the date and time of the managed system are correct.

7.3 Java* Version Required (Java* 1.7)

Figure 7. Java* Version

OpenJDK* or Oracle Java* (version 1.7 onwards) is required to run:

- kvm
- update
- customdeploy
- setoptions
- deployoptions
- getbiosoptions
- getini

To check the Java* version and provider, run:

Prompt #> java -version

7.4 Proxy Settings

Proxy settings may be required to connect to the external pip repository during installation time. The defusedxml module is required for using the SDP Tool functionality that uses configuration files (supported updates and update). Update only while using -c option; else, the defusedxml module is not required.

Prompt #> export http_proxy="<proxy address:proxy port>" Prompt #> export https_proxy="<proxy address:proxy port>"

Set both the environment variables appropriately for the Management Server's network environment.

Table 4. Error Codes

Error Code	Error Type	Error Description
0	NoError	Success / no failure
1	ENoRMM	RMM module absent
2	ENoIPMI	IPMI module absent
3	ENoFileCreate	Error creating a file
4	ENoRetrieve	Error in retrieving the data
5	ENoProdRetrieve	Error retrieving the product information
6	ENoSoftReset	Error trying to soft-reset
7	ENoJava	Error Java* not present
8	ENoPerm	Error not permitted/ need privileges
9	ENoConnect	Error trying to connect to the system
10	ENoRedirection	Error redirecting the image
11	ENotSupported	Error not supported currently
12	EUnsupportedPlatform	Platform not supported
13	EUnsupportedOperation	Operation not supported
14	ECurrNotSupported	Error currently not supported
15	EMissingFiles	Missing required files
16	EMissingTags	Missing required tag in XML
17	EMissingHardware	Missing required hardware
18	EMissingArgs	Missing required arguments
19	EMissingTools	Missing required tools
20	EInterrupt	Process interrupted
21	EInvalidArgs	Invalid arguments
22	EInvalidIP	Invalid IP
23	EInvalidChannel	Invalid channel
24	EInvalidSubnet	Invalid Subnet mask
25	EInvalidFilename	Invalid file name
26	EInvalidFileExt	Invalid/unexpected file extension
27	EInvalidPath	Invalid path
28	EInvalidSMBIOS	Invalid/unsupported BIOS region
29	EMismatchIPGW	IP address and gateway are a mismatch
30	EIPMICmdError	Error running IPMI command
31	EIPMICmdTimeout	Error IPMI command timed out
32	EDupVMCLI	VMCLI already running, duplicate error
33	EMount	Error mounting / unmounting the image
34	EDataConvr	Error converting data

Error Code	Error Type	Error Description	
35	EKVMSessFull	Error launching KVM session is full	
36	EUnknown	Unknown error	
37	ESetoptionSupport	Error trying to set option	
38	EOperationFail	Operation fails or reports error	
39	EcurlCmd	Error from curl process	
40	ESubprocess	Error invoking the process	
41	ECleanupImage	Error cleaning up an Image	
42	ETermDefunc	Error terminating a defunct process	
43	ETermSuspend	Error terminating a suspended process	
44	EKillCmd	Error trying to kill a command	
45	EStartVMCLI	Unable to start VMCLI	
46	ETestapp	Testapp hits error	
47	ESUPTooLarge	SUP package provided is too large	
48	ESetTransMode	Error setting transfer mode in BMC	
49	ESingleFile	Error in single file	
50	EFileNotFound	File / path not found	
51	ESystemError	System gives error	
52	EAbort	Aborted	
53	ESysCfg	Error in using the Intel® Server Configuration Utility	
54	ERedfish	Redfish* general error	
55	ETimedOut	Timed out in trying to establish connection	
56	ERedfishSession	Failure in creating Redfish* session	
57	ERedfishResponse	Redfish* HTTP response error	
58	ERedfishNoSensor	Sensor not present	
59	ERedfishAuthorization	Wrong username or password or hostname given	
60	ERedfishUnexpected	Unexpected HTTP Redfish* error	
61	ERedfishRedirect	Redirection error	
62	ERedfishAttribute	JSON key is not present	
63	EInvalidLength	Error in FRU fields length	
64	ERedfishSchema	Error in Redfish* schema	
65	EVMRedirect	Error in virtual media redirection	
66	ERecursionLimit	Limit the number of recursive calls to five at most	
67	ENoStorage	No storage device present	
68	EFwTrack	Fwtrack is not installed or available	
69	EScraper	No fwtrack data available	
70	ERedfishBMCWaitAbort	Failed to reach BMC via Redfish* API	
71	EInvalidConfigFile	JSON configuration file is invalid	
72	EConfigFileRead	JSON configuration file read error	

Error Code	Error Type	Error Description
73	EMissingSKUConfigFile	Missing SKU information in configuration file
74	EMissingPackageConfigFile	SKU package information is not present in configuration file
75	EMissingUnmountImageConfigFile	Unmount image path information is not present in the configuration file

Chapter 9. IPMI Reboot Features List

Table 5. IPMI Reboot Features List		
Command	Reboot Required	
cpuinfo	No	
custom_deploy	Yes	
debuglog	No	
deployoptions	Yes	
disablelan	No	
disablelanipv6	No	
failover	No	
fru	No	
getbiosoptions	Yes	
getini	Yes	
ipmi	N/A	
kvm	No	
memoryinfo	No	
memorytemp	No	
nodeposition	No	
power	No	
powerstatistics	No	
sel	No	
sensor	No	
setlan	No	
setlandhcp	No	
setlandhcpipv6	No	
setlanicmpv6	No	
setlanipv6	No	
setoptions	Yes	
supportedupdates	No	
systeminfo	No	
unmount	No	
update	Yes	
vmedia	No	
softwareinventory	No	

Table 5. IPMI Reboot Features List

Chapter 10. Redfish* Features List

Command	Support	Reboot Required
cpuinfo	Yes	No
debuglog	Partial ¹	No
set_biosconfig_all	Yes	Yes
disablelan	No	No
disablelanipv6	No	No
failover	No	No
fru	Partial ²	No
get_biosconfig	Yes	No
get_biosconfig_all	Yes	No
ipmi	No	N/A
kvm	No	No
memoryinfo	Yes	No
memorytemp	Yes	No
nodeposition	No	No
power	Yes	No
powerstatistics	Yes	No
sel	Yes	No
sensor	Yes	No
setlan	No	No
setlandhcp	No	No
setlandhcpipv6	No	No
setlanicmpv6	No	No
setlanipv6	No	No
set_biosconfig	Yes	Yes
supportedupdates	No	No
systeminfo	Yes	No
unmount	Yes	No
update	Yes	Yes
vmedia	Yes	No
storageinfo	Yes	No
nicinfo	Yes	No
softwareinventory	No	No
cup_deploy	Yes	Yes

Table 6. Redfish* Features List

Notes: (1) Only the mechanism to generate the debuglog file at the target machine is supported by Redfish* currently. There is no way to check if the target machine is in transfer mode from beforehand or to fetch the generated debuglog file once it is generated to the local machine. It is still happening via IPMI. (2) Redfish* currently only provides option to fetch the FRU components' information and hence fru print is supported by Redfish* but fru set is not and still needs IPMI.

Chapter 11. Appendix A. Unsupported command list

Command	Unsupported whole command	Unsupported arguments	Comments
setlan	Yes		It is unsupported from Eagle
			Stream generation onwards.
disablelan	Yes		It is unsupported from Eagle
			Stream generation onwards.
setlanipv6	Yes		It is unsupported from Eagle
			Stream generation onwards.
disablelanipv6	Yes		It is unsupported from Eagle
			Stream generation onwards.
filover	Yes		It is unsupported from Eagle
			Stream generation onwards.
nodeposition	Yes		It is unsupported from Eagle
			Stream generation onwards.
setlandhcp	Yes		It is unsupported from Eagle
			Stream generation onwards.
setlandhcpipv6	Yes		It is unsupported from Eagle
			Stream generation onwards.
setlanicmpv6	Yes		It is unsupported from Eagle
			Stream generation onwards.
kvm	Yes		It is unsupported from Eagle
			Stream generation onwards.
update	No	softreset	It is unsupported from Eagle
			Stream generation onwards.
getbiosoptions	No	softreset	It is unsupported from Eagle
			Stream generation onwards.
softwareinventory	Yes		The server will be closed on
			2024/06/01 and services will
			no longer be provided.

Table 7. Unsupported command list

Chapter 12. Appendix B. Unsupported command list in IPMI based

Command	Supported in IPMI based	Comments
vmedia	No	It is unsupported from Eagle Stream generation onwards.

Table 8. Unsupported command in IPMI based

- 1. List of removed tools
- VMCLI

Note: VMCLI tool is removed from SDPTool version 4.2-2