



Release Notes

Intel® PROSet/Wireless Software 21.120.2

Supported Operating Systems

Microsoft Windows 10®

Important Notice: Starting with Software Release 21.50.1, there will be no new driver versions for Windows*7 and Windows* 8.1 Operating Systems.

Supported Products and Driver Versions

Intel® Wireless Adapter	Windows 10®	Windows* 8.1	Windows* 7
Intel® Wi-Fi 6 AX201	21.120.2.1 ¹	n/a	n/a
Intel® Wi-Fi 6 AX200			
Intel® Wireless-AC 9560			
Intel® Wireless-AC 9461/ 9462			
Intel® Wireless-AC 9260	20.70.18.2 ¹	19.10.21.1 ¹	19.10.21.1
Intel® Dual Band Wireless-AC 8265			
Intel® Dual Band Wireless-AC 8260	19.51.30.1	19.10.21.1	
Intel® Dual Band Wireless-AC 3168			
Intel® Dual Band Wireless-AC 3165			
Intel® Wireless 7265 Family (Rev.D)			

¹64 Bit only

Note: This Software Release version does not include new drivers for the Intel® Wireless 7265 Family (Rev.C), Intel® Dual Band Wireless-AC 3160 and Intel® Wireless 7260 Family adapters. Please refer to the following link for latest available drivers [here](#).

Key Issues Fixed and Changes: Package Version 21.120.2

Description of Key Issue	OS
This package version includes fixes for random installation errors of the Windows® 10 Wi-Fi Drivers for Intel® Wireless Adapters when using specific platform configurations and the End User installer package version 21.110 or 21.120.1 (exe installation package).	Win10



Description of Key Issue	OS
Windows* Stop Errors (BSOD) caused by the Intel Wireless driver.	Win10
Windows* Stop Errors (BSOD) may occur while playing online video and turning on Windows 10 mobile hotspot.	Win10
Windows* Stop Errors (BSOD) may occur when rebooting the system	Win10
Under some circumstances, a system may fail to automatically reconnect to the Access Point after returning into the RF range.	Win10
Wake on Wireless LAN may fail on a system with wireless AMT (Intel* Active Management Technology).	Win10
With certain HW/SW configurations, random network disconnection may occur and require reconnecting manually.	Win10
Intel® PROSet/Wireless Software 21.120.2 has been updated to include functional and security updates. Users should update to the latest version.	Win10

Note: Key issues fixed in the OS indicated in the table above.

Legal Notices

No license (express or implied, by estoppel or otherwise) to any of Intel's intellectual property rights is granted by this document.

Intel disclaims all express and implied warranties, including without limitation, the implied warranties of merchantability, fitness for a particular purpose, and non-infringement, as well as any warranty arising from course of performance, course of dealing, or usage in trade.

This document contains information on products, services and/or processes in development. All information provided here is subject to change without notice. Contact your Intel representative to obtain the latest forecast, schedule, specifications and roadmaps.

The products and services described may contain defects or errors known as errata which may cause deviations from published specifications. Current characterized errata are available on request.

Intel technologies' features and benefits depend on system configuration and may require enabled hardware, software or service activation. Performance varies depending on system configuration.

No computer system can be absolutely secure. Check with your system manufacturer or retailer or learn more at intel.com.

Tests document performance of components on a particular test, in specific systems. Differences in hardware, software, or configuration will affect actual performance. Consult other sources of information to evaluate performance as you consider your purchase. For more complete information about performance and benchmark results, visit <http://www.intel.com/performance>.



Copies of documents which have an order number and are referenced in this document may be obtained by calling 1-800-548-4725 or by visiting www.intel.com/design/literature.htm.

Intel and the Intel logo are trademarks of Intel Corporation in the U.S. and/or other countries.

*Other names and brands may be claimed as the property of others

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Intel is under license.

©September 2020 Intel Corporation.

