



# Release Notes

## Intel® PROSet/Wireless Software 21.120.2

### Supported Operating Systems

Microsoft Windows 10®

**Important Notice: Starting with Software Release 21.50.1, there will be no new driver versions for Windows\*7 and Windows\* 8.1 Operating Systems.**

### Supported Products and Driver Versions

<i>Intel® Wireless Adapter</i>	<i>Windows 10®</i>
Intel® Wi-Fi 6 AX201	21.120.2.1 <sup>1</sup>
Intel® Wi-Fi 6 AX200	
Intel® Wireless-AC 9560	
Intel® Wireless-AC 9461/ 9462	
Intel® Wireless-AC 9260	
Intel® Dual Band Wireless-AC 8265	20.70.18.2 <sup>1</sup>
Intel® Dual Band Wireless-AC 8260	
Intel® Dual Band Wireless-AC 3168	19.51.30.1
Intel® Dual Band Wireless-AC 3165	
Intel® Wireless 7265 Family (Rev.D)	

<sup>1</sup>64 Bit only

Note: This Software Release version does not include new drivers for the Intel® Wireless 7265 Family (Rev.C), Intel® Dual Band Wireless-AC 3160 and Intel® Wireless 7260 Family adapters. Please refer to the following link for latest available drivers [here](#).

### Key Issues Fixed and Changes: Package Version 21.120.2

<i>Description of Key Issue</i>	<i>OS</i>
This package version includes fixes for random installation errors of the Windows® 10 Wi-Fi Drivers for Intel® Wireless Adapters when using specific platform configurations and the End User installer package version 21.110 or 21.120.1 (exe installation package).	Win10



Description of Key Issue	OS
Windows* Stop Errors (BSOD) caused by the Intel Wireless driver occurs.	Win10
Windows* Stop Errors (BSOD) may occur while playing online video and turning on Windows 10 mobile hotspot.	Win10
Windows* Stop Errors (BSOD) may occur when rebooting the system	Win10
Under some circumstances, a system may fail to automatically reconnect to the Access Point after returning into the RF range.	Win10
Wake on Wireless LAN may fail on a system with wireless AMT (Intel* Active Management Technology).	Win10
With certain HW/SW configurations, random network disconnection may occur and require reconnecting manually.	Win10
Data transfer performance might be reduced when PC to cellphone connection shifts from Wi-Fi Direct to 2.4 GHz Access Point.	Win10
When resuming from Sleep mode on systems with Modern Standby, Windows* Stop Errors (BSOD) caused by the Intel Wireless Driver might occur.	Win10
Windows* Stop Errors (BSOD) might occur on systems with Modern Standby, along with Wi-Fi driver Event ID 5010 in Event Viewer.	Win10
After resuming from Sleep mode on systems with Modern Standby, throughput performance might be reduced.	Win10
A network disconnection might occur after the system is sitting idle.	Win10
A network disconnection might occur, along with Wi-Fi driver Event ID 5005, while streaming online videos at 2.4 GHz.	Win10
Wireless connection problems may occur with Cisco AnyConnect software.	Win10
Intel® Wireless adapters might not connect to access points with TKIP encryption.	Win10
Intel® PROSet/Wireless Software 21.120.2 has been updated to include functional and security updates. Users should update to the latest version.	Win10

Note: Key issues fixed in the OS indicated in the table above.

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